

- ◆ City Hall hours Monday - Friday 8am-4:30pm.
- ◆ City Hall Phone number 828-464-1191.
- ◆ Bills are due the 10th of every month; all bills must be paid by the 26th of each month.
- ◆ There will be a \$30 late fee applied to any accounts that are paid after the 26th of the month and have a balance.
- ◆ You may pay online www.conovernc.gov or you can call 877-495-2729; however this is not a live website. All payments made on line or over the phone will not be applied to your account until the next business day.
- ◆ If you have been disconnected for non-payment you MUST come into office to have your service restored.
- ◆ A convenience fee will apply if using a debit or credit card.
- ◆ NO SECOND notice will be sent.
- ◆ Night deposit box is located at the 2nd Avenue NE entrance to City Hall. Also, a drive up night drop is located behind City Hall at the water tower. All payments must be in the drop box by midnight.
- ◆ It is the customer's responsibility to notify City Hall if you need to have your services disconnected.
- ◆ If you have an emergency after hours you need to call 828-464-3112.
- ◆ The City of Conover is only responsible from the meter to the road.
- ◆ Public Works 828-464-4808
- ◆ Go to www.conovernc.gov for more information.

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City of Conover Utilities
Services for:

Address: _____

Inside City Limits Rates:

Water \$2.27 per thousand gals

Sewer \$3.92 per thousand gals

**(sewer is based on what goes through
water meter)**

Landfill \$14 per month

ABC Recycle \$40 per month

Outside City Limits Rates:

Water \$4.54 per thousand gals

Sewer \$7.85 per thousand gals

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Amount of Bill without Usage: \$_____

There is a monthly meter fee



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